

### Introduction

RecSys learned by biased implicit feedback (missing not at random) will provide biased recommendation results. Previous works address this issue by inverse propensity scoring, but rely on a heuristic propensity estimation, which leads to compromised performance.

### **Contributions:**

• Propose a new **combinational joint learning** model to learn user-item relevance and **propensity** simultaneously to provide unbiased recommendation results.

Extensive experiments on two public datasets demonstrate the effectiveness of the proposed model in terms of estimation accuracy for both useritem relevance and propensity.

### **Propensity Estimation**

**Power-law function** of item popularity in existing works:

$$\theta_{*,i} = \left(\sum_{u \in \mathcal{U}} Y_{u,i} / max_{i \in \mathcal{I}} \left(\sum_{u \in \mathcal{U}} Y_{u,i}\right)\right)$$

which is not an unbiased estimation of the exposure probability: item popularity only considers the observed positive user-item interactions, but item exposure is determined by both observed positive interactions and unobserved negative feedback.

Unbiased propensity estimation by Inverse Relevance Scoring:

$$\mathcal{L}_{IRS} = \sum_{(u,i)\in\mathcal{D}} \frac{Y_{u,i}}{\gamma_{u,i}} (log(\widehat{O}_{u,i})) + (1 - \frac{Y_{u,i}}{\gamma_{u,i}}) (log(1 - \widehat{O}_{u,i}))$$

where  $Y_{u,i}$  is the probability of item *i* being relevant to user *u*; and  $\widehat{O}_{u,i}$  is the predicted propensity, modeled as  $\widehat{O}_{u,i} = (w \cdot a + (1 - w) \cdot K_i)^e$ , with  $w = f_w(\mathbf{Q}_i)$ ,  $a = f_a(\mathbf{Q}_i)$ ,  $e = f_e(\mathbf{Q}_i)$ , and  $K_i = \sum_{u \in \mathcal{U}} Y_{u,i} / max_{i \in \mathcal{I}} \left( \sum_{u \in \mathcal{U}} Y_{u,i} \right).$ 

### **Compare Recommendation Performance**

• The proposed method outperforms conventional biased methods and SOTA unbiased methods. Table 1. Recommendation performance comparison, where best baselines are marked by underlines.

			Point-wise models							Pair-wise models			
			MF	MF	RelMF	RelMF	NIME	CIME	٨	BDD	TIRDD	CIRDD	Δ
			-RMSE	-CE	-RMSE	-CE		CJIVII	Δ	DFK	<b>UDF</b> K		
Yahoo	DCG	@1	0.5314	0.5275	0.5364	0.5339	0.5403	0.5610	4.58%	0.5409	0.5433	0.5648	3.96%
		@2	0.7297	0.7385	0.7353	<u>0.7398</u>	0.7434	0.7746	4.71%	0.7451	0.7493	0.7750	3.42%
		@3	0.8520	0.8582	0.8595	0.8616	0.8678	0.8960	4.00%	0.8672	0.8777	0.8972	2.22%
	MAP	@1	0.5314	0.5275	0.5364	0.5339	0.5403	0.5610	4.58%	0.5419	0.5433	0.5648	3.96%
		@2	0.6189	0.6178	0.6203	0.6220	0.6256	0.6475	4.09%	0.6263	0.6295	0.6496	3.19%
		@3	0.6420	0.6419	0.6433	0.6465	0.6486	0.6694	3.54%	0.6491	0.6532	0.6721	2.88%
Coat	DCG	@1	0.5305	0.5485	0.5485	0.5612	0.5696	0.5907	5.26%	0.5316	0.5738	0.5907	2.94%
		@2	0.7608	0.7695	<u>0.7881</u>	0.7848	0.7949	0.8223	4.34%	0.7739	0.7868	0.8223	4.51%
		@3	0.9190	0.9298	0.9337	<u>0.9367</u>	0.9431	0.9679	3.33%	0.9300	0.9387	0.9595	2.21%
	MAP	@1	0.5305	0.5485	0.5485	0.5612	0.5696	0.5907	5.26%	0.5316	0.5738	0.5907	2.94%
		@2	0.6118	0.6203	0.6371	<u>0.6435</u>	0.6477	0.6709	4.26%	0.6181	0.6392	0.6709	4.95%
		@3	0.6255	0.6399	0.6498	0.6494	0.6572	0.6741	3.73%	0.6378	0.6596	0.6818	3.36%

## Unbiased Implicit Recommendation and Propensity Estimation via Combinational Joint Learning

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### **Biased Recommendation with Implicit Feedback**

Widespread **implicit feedback** (such as clicks, views, etc.) is determined by two sources of information: 1) **User-item** relevance; 2) User-item exposure.



 $\gamma_1 D_1 \theta_1$  $\gamma_2 D_2 \theta_2$ 

### **Effectiveness of Estimated Propensity**

Baselines can perform better with the learned propensity from the proposed combinational joint learning method than with the power-law function propensity estimation.



Hence, a RecSys model learned by this implicit feedback data cannot predict accurate user-item relevance. Instead, it predicts how likely an item is **both** exposed and liked by a user, which is a biased recommendation result.



recommendations

• The ideal loss:

where  $R_{u,i}$  is a Bernoulli variable for user-item relevance, which is **unobservable** in practice. Conventionally,  $R_{u,i}$  is replaced by  $Y_{u,i}$ , which is the Bernoulli variable for observed user-item feedback.

 $\mathbb{E}[\mathcal{L}_{IPS}] = \mathbb{E}[\mathcal{L}_{ideal}]$ 

# **Combinational Joint Learning**



models for  $\mathcal{D}_c$ .

Algorithm 1: Training algorithm.



### **Effectiveness of Estimated Propensity**



Fig. 2. *DCG@3* of CJMF and CJMF without residual components on the Yahoo dataset, with varying C.



### Unbiased Loss via IPS (from Saito et al.)

 $\mathcal{L}_{ideal} = \sum_{(u,i)\in\mathcal{D}} R_{u,i}(log(\widehat{R}_{u,i})) + (1 - R_{u,i})(log(1 - \widehat{R}_{u,i}))$ 

 The unbiased loss via Inverse Propensity Scoring (IPS):  $\mathcal{L}_{IPS} = \sum_{(u,i) \in \mathcal{D}} \frac{Y_{u,i}}{\theta_{u,i}} (log(\widehat{R}_{u,i})) + (1 - \frac{Y_{u,i}}{\theta_{u,i}}) (log(1 - \widehat{R}_{u,i}))$ 

where  $\theta_{u,i}$  is the probability of item *i* being exposed to user *u*, i.e., the propensity. Easy to prove:

•  $\Psi_c = \{\mathbf{P_c}, \mathbf{Q_c}\}$  is the relevance sub-model, and  $\Phi_c = \{f_w^c, f_a^c, f_e^c\}$  is the propensity sub-model for data chunk  $\mathcal{D}_c$ .  $\Psi_c = \{\overline{P}_c, \overline{Q}_c\}$  and  $\overline{\Phi}_c = \{\overline{f_w^c}, \overline{f_a^c}, \overline{f_e^c}\}$  are the corresponding residual sub-

> Update  $\{\Psi_1, \ldots, \Psi_C\} \setminus \Psi_c$  by  $\mathcal{L}_{IPS}$ , and update  $\{\Phi_1, \ldots, \Phi_C\} \setminus \Phi_c$  by  $\mathcal{L}_{IRS}$ ; Update  $\{\overline{\Psi}_1, \ldots, \overline{\Psi}_C\}$  by  $\mathcal{L}_{IPS}$  with  $\widehat{R}_{u,i}$  calculated by  $\{\Psi_1 + \overline{\Psi}_1, \ldots, \Psi_C + \overline{\Psi}_C\}$ ; Update  $\{\overline{\Phi}_1, \ldots, \overline{\Phi}_C\}$  by  $\mathcal{L}_{IRS}$  with  $\widehat{O}_{u,i}$  calculated by  $\{\Phi_1 + \overline{\Phi}_1, \ldots, \Phi_C + \overline{\Phi}_C\}$ ;

• Performance of CJMF improves rapidly then converges as C increases, reaching a peak level when  $C \ge 5$ • Without the residual component, the proposed model is less effective than the complete version of the proposed model.